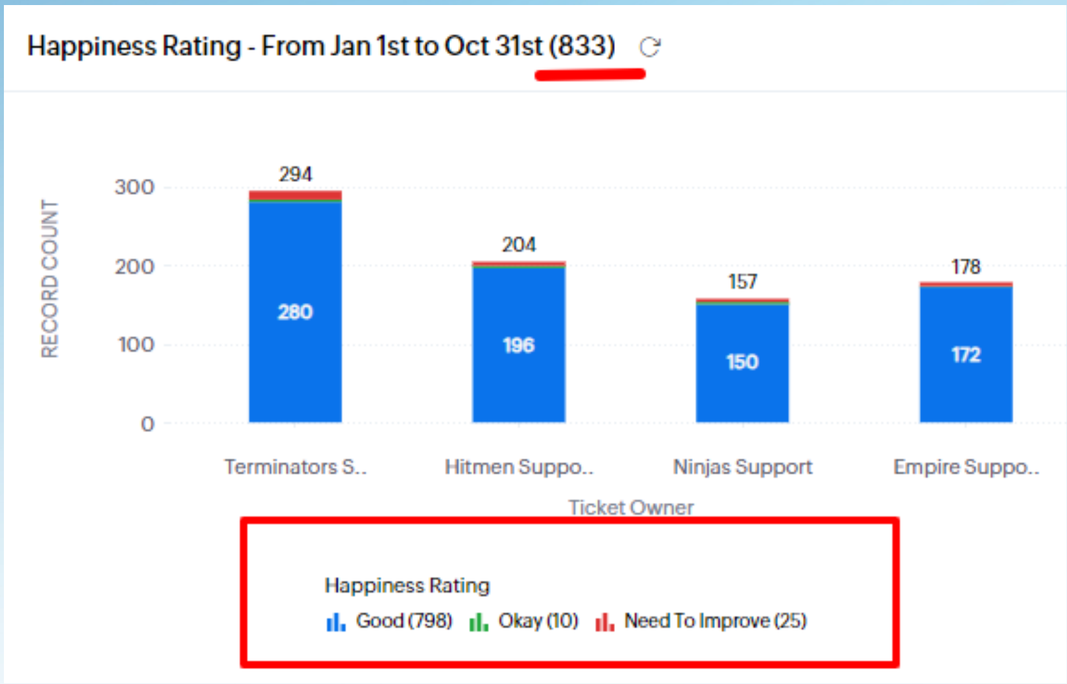
GROWTH99

WEBSITES | CRM | MARKETING AUTOMATION | PATIENT ACQUISITION

Month-Over-Month Support Review KPI

Jan - Oct 2023

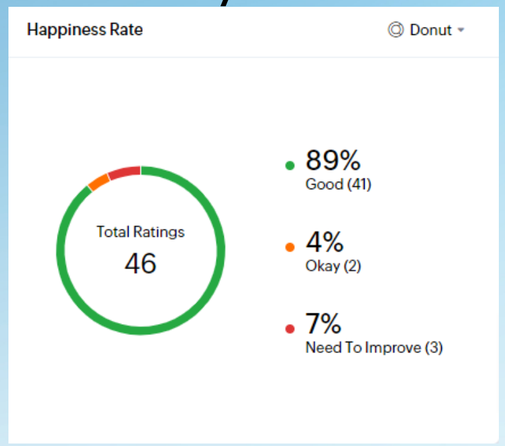
Overall Happiness Rating Jan 1 - Oct 31 2023



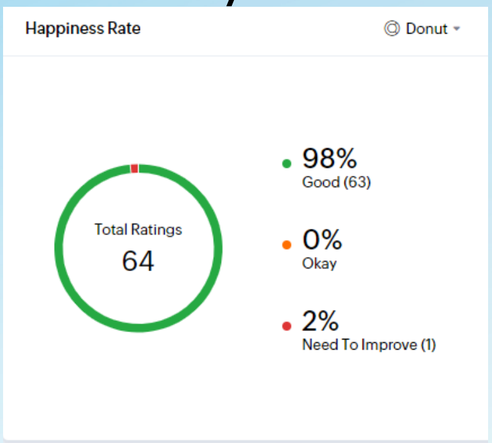
Reviews:
798 Good (96%)
10 Okay (1%)
25 Need Improvement (3%)

Each Individual Month Jan - May

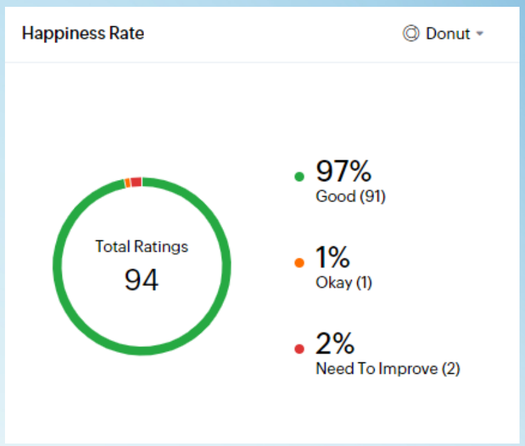
January



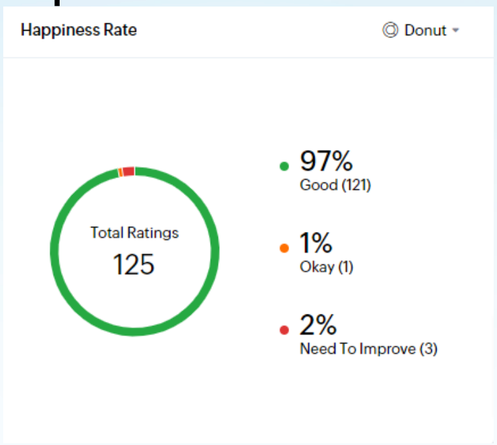
February



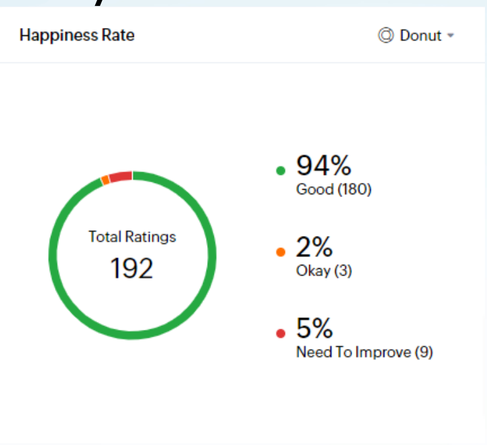
March



April

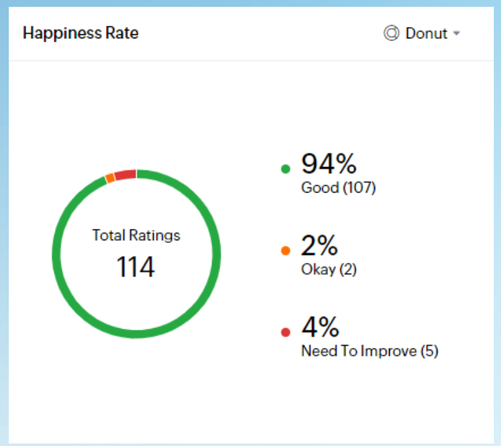


May

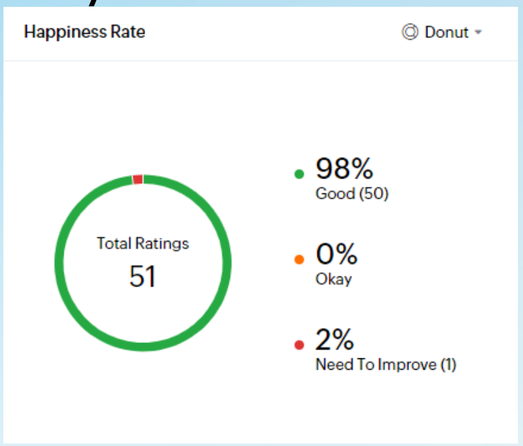


Each Individual Month May - Oct

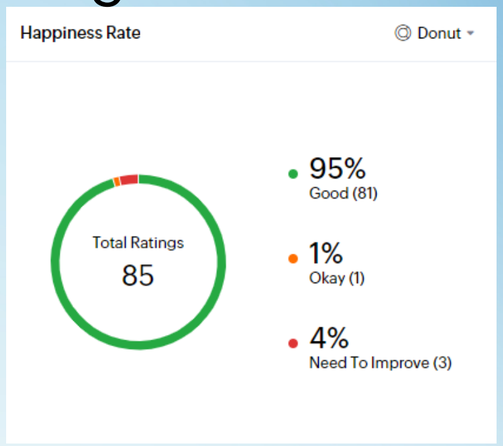
June



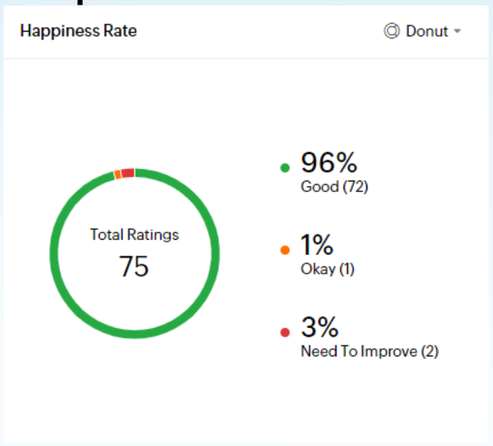
July



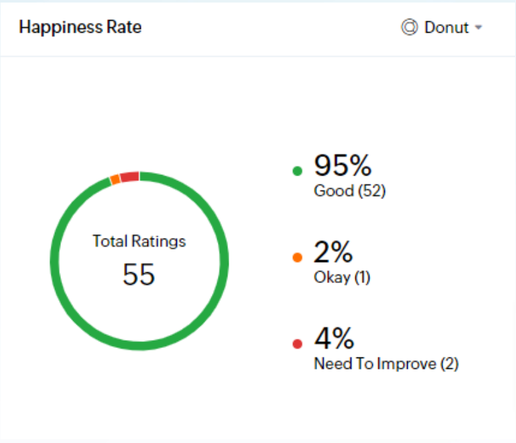
August



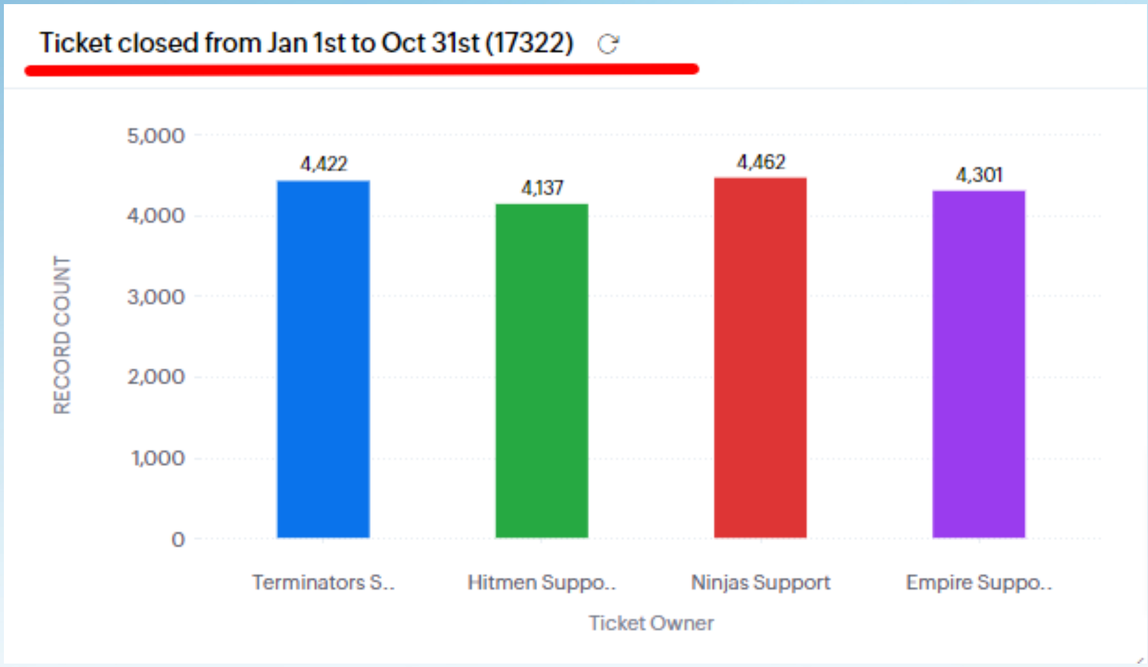
September



October



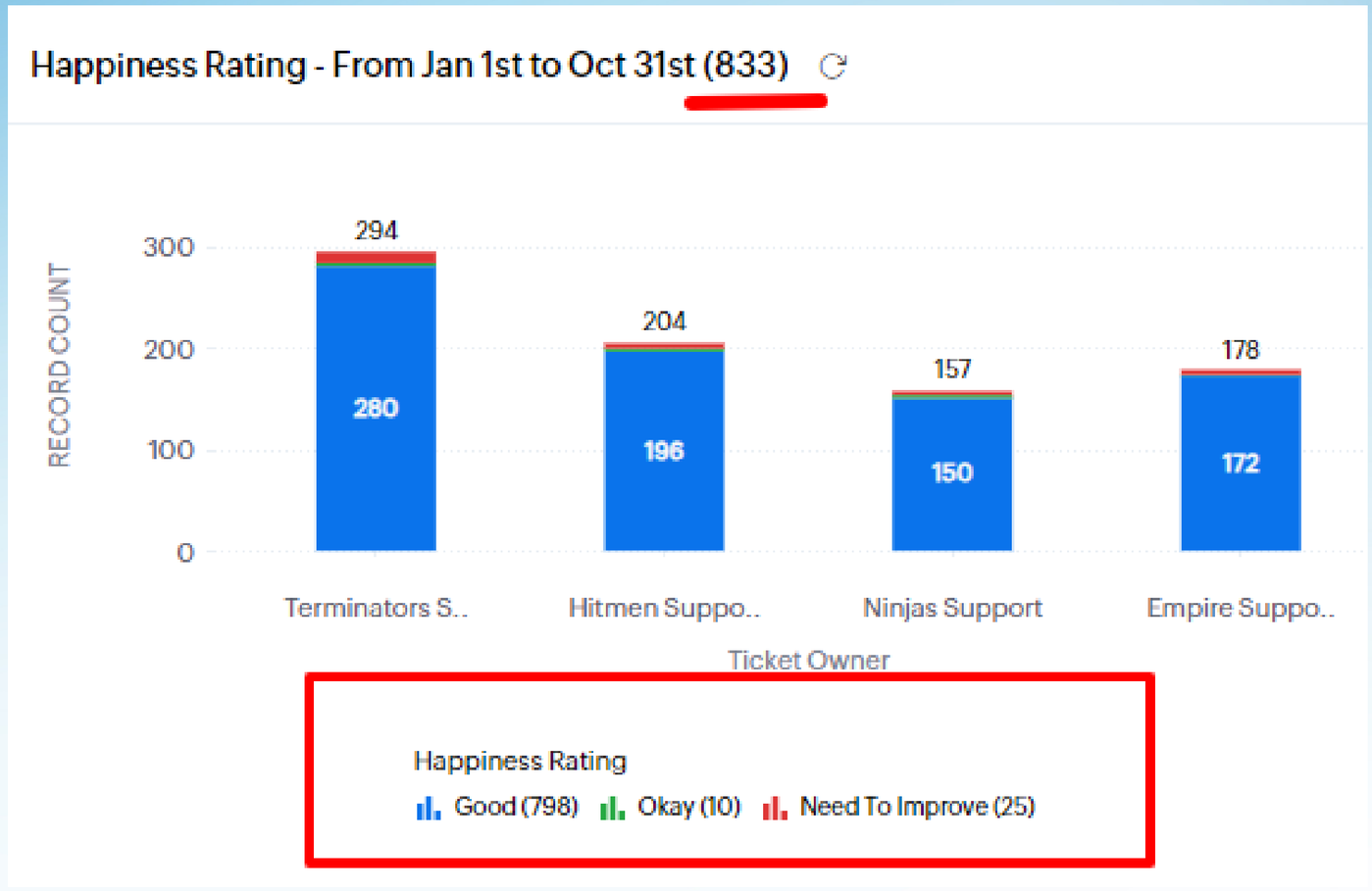
Number of Tickets Closed By Each Team In The Current Month



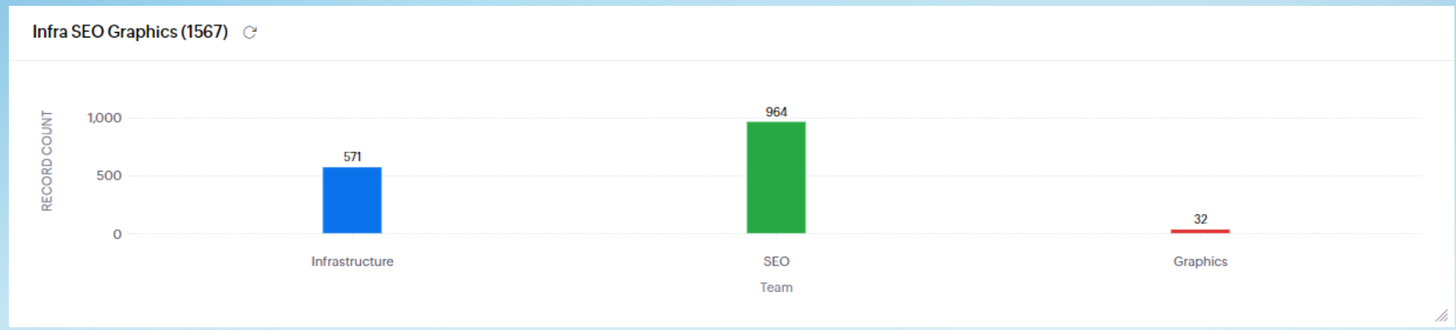
Total:
17322 tickets (Jan 1st to Oct 31st)

Terminators 4422
Hitmen 4137
Ninjas 4462
Empire 4301

Happiness Rating Received for Each Team (Jan 1 - Oct 31)



Tickets Assigned/Open to Infra/Graphics/SEO Departments (Jan 1 - Oct 31)



Tickets Assigned/Open to the Growth99+ Team Divided Based on Features (Jan 1 - Oct 31)